



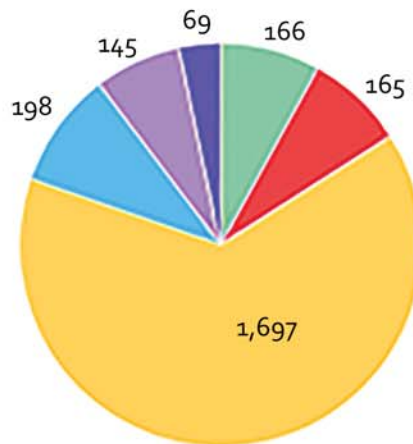
For the last 33 years, Family Assistance Program has been helping build a community where everyone has a loving nurturing home life. The agency was incorporated in 1985 with the operation of a 24-hour hotline for victims of domestic violence. 3 years later, with only a few staff members, the agency opened the first domestic violence shelter in the High Desert.

By 1998, the High Desert’s population had grown; the agency purchased an outreach center in Victorville, increased staff capacity, and began offering more services to the community.

In 2007, a new executive team began running the agency. Since then, Family Assistance Program has experienced significant expansions. The agency recognized San Bernardino County was not serving homeless youth, and in 2011, opened the first and only licensed homeless youth shelter in the county.

In the last 5 years, the agency embarked on an outreach program for children being sexually trafficked; opened two drop-in centers for youth; added a prisoner reentry program for women; established numerous transitional housing locations; and moved its outreach center to a larger facility - which is now a community center.

The following figures represent organizational statistics collected from July 1st 2017 to June 30th 2018.



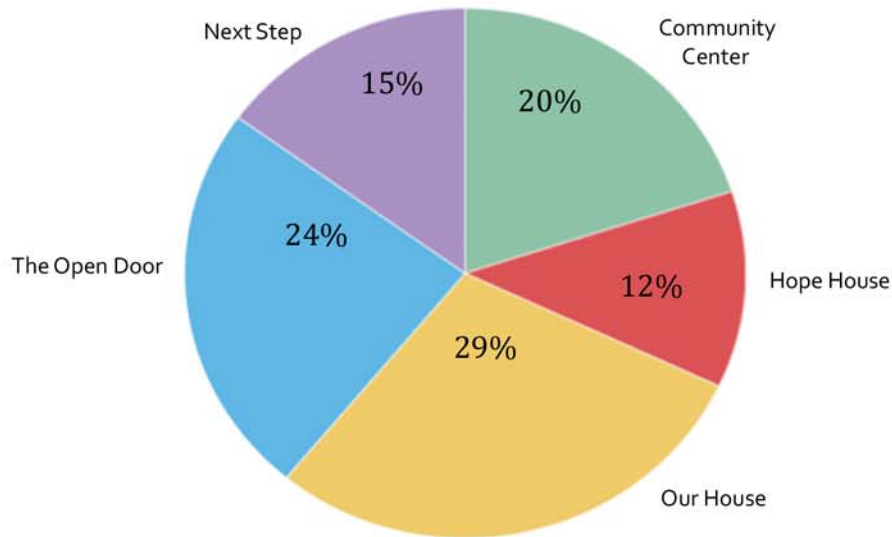
Provided direct services to 2,436 people

- Fam Spot
- Hope House
- Community Center
- Our House
- Open Door
- Next Step

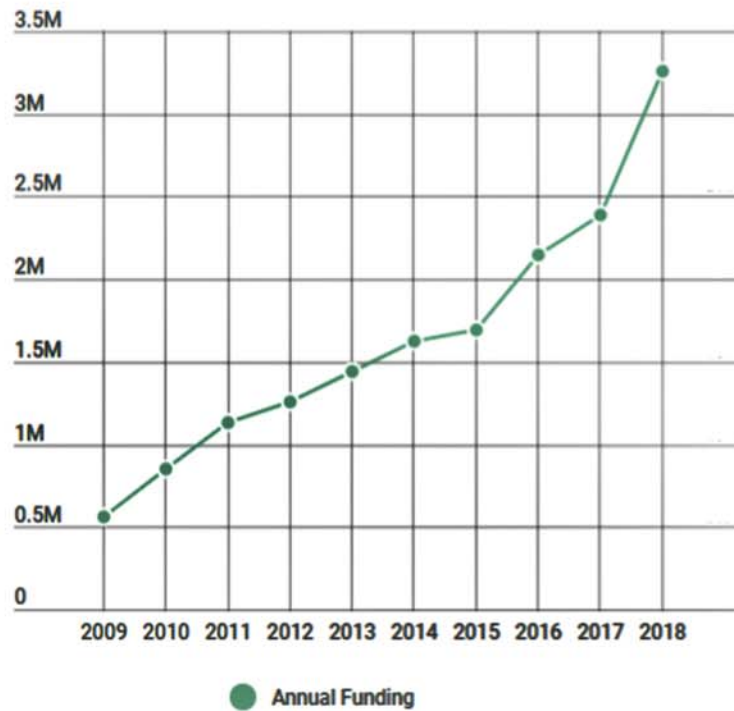
July 1st 2017 – June 30th 2018



Funding by Programs



Agency Growth 2009 - 2018



Public Donations and Fundraising

The agency received over \$30,000 in general public donations from the community.

The agency raised over \$40,000 in funds:

~ \$7,500 from Taco Tuesdays

~ \$10,000 from the LA Marathon

~ \$20,000 from the Dreams Come True Gala

Reached over 14,000 people through public events, outreach, training, and awareness.

Largest Events

Name	Attendance
Justice in July	1,000
Paws and Claws	700
Woman's Expo	500
Easter Egg Hunt	500
Holiday Food Givaway	420

Responded to over 2,500 hotline calls.

Provided 428 individuals with emergency shelter and temporary housing.

Age Groups Reached



● Under 18 ● 18 - 24 ● 25 - 55 ● 56 & Older

July 1st 2017 – June 30th 2018

Hope House operates a 24-hour hotline and an emergency shelter for victims of domestic violence. The shelter accepts both women and men, and their children and pets. **The goal of the program is to empower victims to be self-sufficient.**



Notable Outcomes

92% of participants exited the shelter into some form of stable housing with a plan.

85% demonstrated valuable life skills for a self-sufficient life.

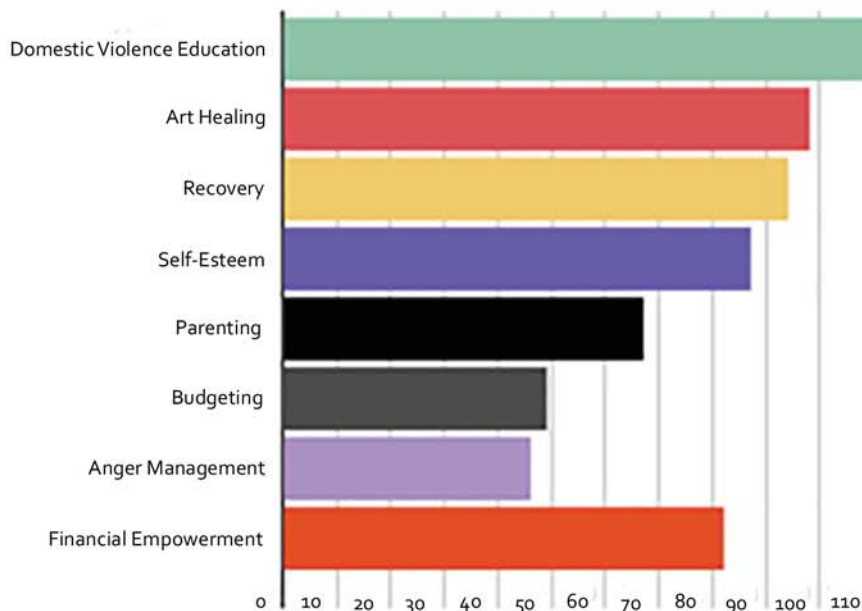
165 Shelter Participants



● Transitional Housing ● Unplanned Exit ● Planned Exit

- ~ Provided 6,179 bed nights
- ~ Average stay: 37 days
- ~ Responded to 517 hotline calls
- ~ Provided 102 victims with counseling services.

Conducted Over 650 Classes At the Shelter



July 1st 2017 – June 30th 2018

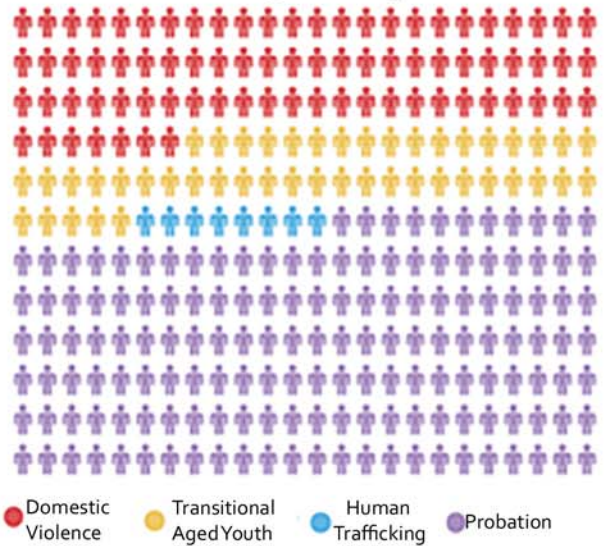


Next Step is a prisoner reentry program which operates multiple transitional housing units for women on probation. Services are geared towards helping participants transition back into the community. **The goal of the program is to help participants become independent and self-sufficient.**

Special Follow Up

Next Step is proud to say that the 19 probation participants who have successfully completed the program in the last year have remained reunified with their family and have not reoffended.

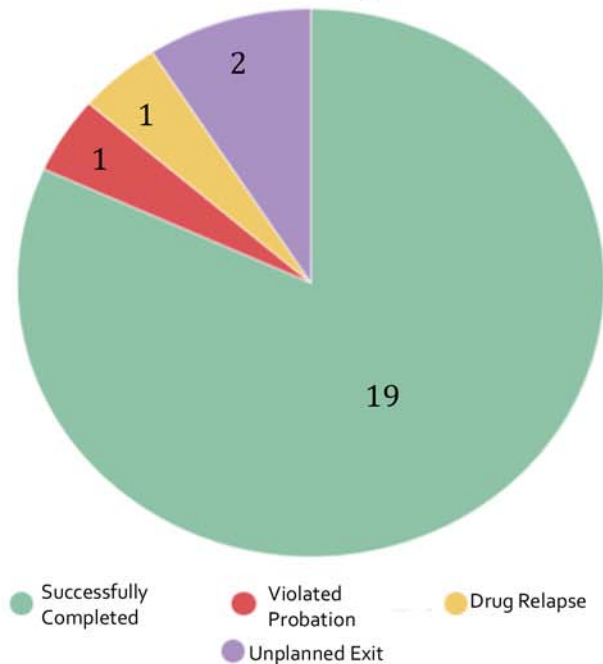
69 Housing Participants



Notable Outcomes

54% of participants gained employment
14% of participants enrolled in school.

Probation Participant Exits



July 1st 2017 – June 30th 2018

The Open Door is a survivor led outreach program which operates 24-hour anti-human trafficking hotline. Since staff are survivors, they understand the challenges victims face and can empathize when they do not succeed. **The goal of the program is to empower victims to escape their state of victimization.**



10 Largest CSEC Staff Trainings

Location	Attendance
Department of Behavioral Health	100
Sheriff Academy	70
Barstow (Hotel)	50
Inland Behavioral Health Center	34
Aspiranet (Foster Agency)	33
Inland Valley Recovery Services	30
SAC (Health Clinic)	30
Rim High School	30
Project Sister Office	27
Trinity Youth Services	25
Over 600 staff were trained in total.	

Notable Outcomes

84% of Prostitution Prevention Program participants completed the program and had charges dropped.

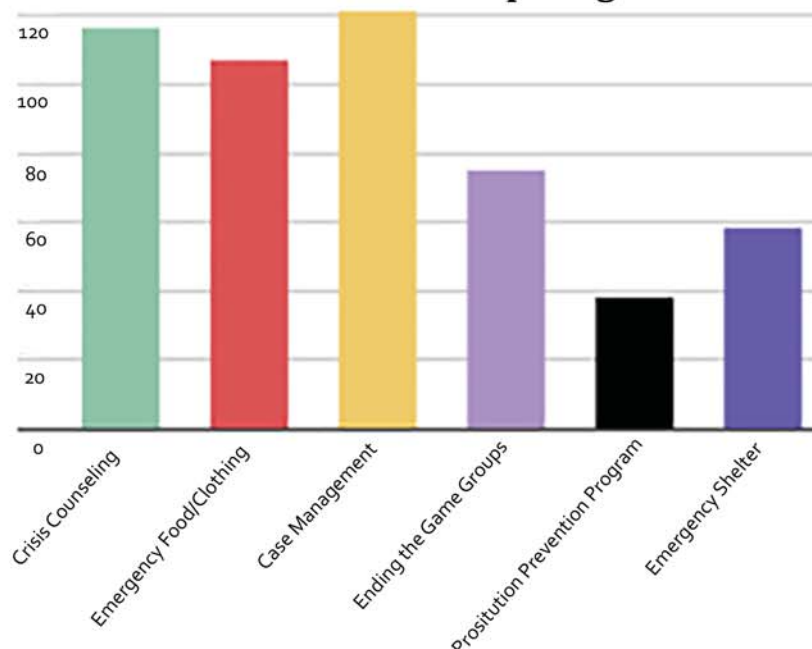
70% of Open Door participants reported support groups as helpful.

Street Outreach

Conducted 22 street outreaches that directly reached 274 victims on the streets of San Bernardino

- ~ 103 individuals completed the HT Awareness training.
- ~ Provided shelter to 58 victims of human trafficking.
- ~ Responded to 562 hotline calls.

Number of Clients Participating in Services



July 1st 2017 – June 30th 2018



Our House operates a 24-hour hotline and an emergency shelter for homeless/runaway youths, ages 11-17. At the shelter, advocates help youth identify and make better decisions. **The goal of the program is family reunification, whenever it is appropriate.**

198 Shelter Participants



~ Provided 2,531 bed nights

~ Average stay: 13 days

~ Responded to over 1,200 hotline calls

~ Provided 125 youths with counseling services.

● CFS Youth ● Unplanned Exit ● Planned Exit

Special Follow Up

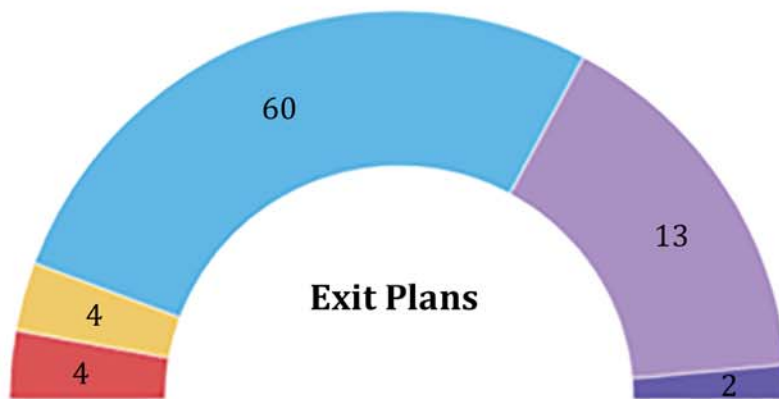
Our House is happy to report that out of the 83 non-CFS youth, 60 were able to reunify with a guardian. Of these 60, they have all been able to remain with their family.

Notable Outcomes

94% of non-CFS youth were able to reunify with their families.

74% of youth reported groups/outings as helpful for family reunification.

Non-CFS Youth



● Medical Facility ● Transitional Housing ● Family Reunification
 ● Stable Housing (Outside Family) ● Jail/Juvenile Hall

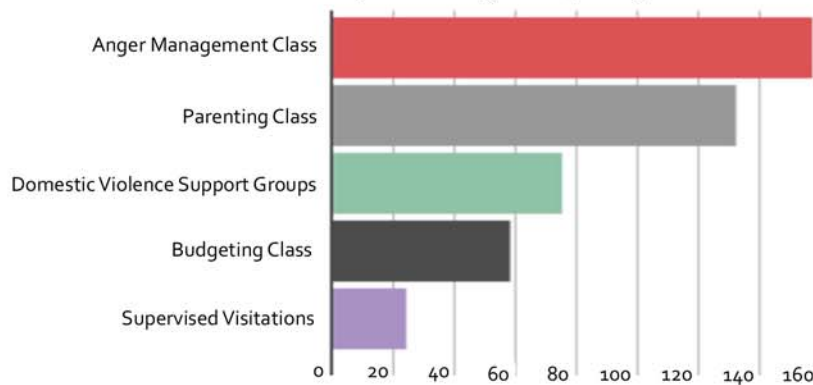
July 1st 2017 – June 30th 2018

The Community Center offers a wide range of services to the public that focus on the well-being of underserved people. The center also provides legal advocacy. **The goal of the program is to serve at-risk populations and provide knowledge and skills to live a healthy, safe, fulfilled life.**



Total Participants in Weekly Services

(Includes English & Spanish)



Provided services to 1,697 people in the community

- ~ Hosted 40 clothing giveaway events where a total of 762 people received clothing.
- ~ Provided 269 people in the community with individual/group counseling services.
- ~ Assisted 25 DV victims with rental assistance.

Weekly Averages

- 45 adult participants.
- 20 Anger Management Class participants.
- 20 Legal Advocacy participants
- 15 Parenting Class participants.
- 15 Substance Abuse Class participants.
- 3 Covered California clients.

Based on weekly reports

- ~ Provided 875 people with legal advocacy.

Legal Advocacy Statistics



July 1st 2017 – June 30th 2018



Fam Spot operates two youth drop-in centers which serve ages 12-21. The program provides a safe place for youth to relax, get help with schoolwork, employment, housing, and learn meaningful ways for socializing. **The goal of the program is to empower youth to be future leaders in the community.**

~ 50 youth participated in community service and have completed a combined total of 500 hours.

~ 35 Youth have successfully completed probation with the help of Fam Spot.

~ 2 youth received a food handler's card after completing 20 hours of training.

~ 1 youth was accepted into the California Conservation Corps

Weekly Averages

40 Youth Participants

10 class participants

5 Health Assessments

6 homeless youth

Based on weekly reports

Special Follow Up

In the last year, Fam Spot has referred over 30 youth to supportive housing services. Today, these youth are living in safe and stable housing environments a result of this program.

Notable Outcomes

85% of youth reported feeling more accepted within their community today.

68% of youth demonstrated an increase in their communication skills.

166 Youth Participants



● Male ● Female

July 1st 2017 – June 30th 2018