



35 YEARS OF SERVICE

**FAMILY
ASSISTANCE
PROGRAM**

FAMILY ASSISTANCE PROGRAM

ANNUAL REPORT 2020



"BUILDING STRONGER
COMMUNITIES"

MESSAGE FROM OUTGOING AND SUCCEEDING PRESIDENTS



Sean Stewart-Joshston

I'm very honored to serve on a Board of Directors with colleagues that share the same passion to help and advocate for victims of domestic violence, human trafficking, homeless youths/adults, and our LGBTQ+ community. I look forward to working with our awesome leadership team as President of Family Assistance Program's Board of Directors and being a part of an organization that pushes through to the next level.

SUCCEEDING PRESIDENT (2020-PRESENT)



Wanda Rhodes

As outgoing President, I would like to say that it has been an honor and a pleasure to be a part of such a fantastic organization's success and growth. During my tenure, I have taken part in many fundraisers, community events, and business aspects of Family Assistance Program. Thank you to everyone for allowing me to be Board President for the past two years! I look forward to continuing to serve on the Board of Directors.

OUTGOING PRESIDENT (2019-2020)

LETTER FROM THE EXECUTIVE DIRECTOR

Despite the pandemic, 2020 was a remarkable year of growth for Family Assistance Program. We opened a new youth shelter in Victorville, and a shelter for victims of human trafficking in San Bernardino, both projects that we had been working on for several years. We had also been moving towards using technology to develop virtual meetings and classes, and during 2020, we were able to fully implement those plans. This is especially important because many of our clients struggle with transportation. Overall, we finished the year stronger than we began. Our 2021 looks even brighter, with plans to increase the number of beds for the youth shelters, add more transitional housing, and expand our financial empowerment program. It is an honor to be a part of a program that is making an impact on the lives of so many people.



A handwritten signature in blue ink that reads "D. Evey".

Darryl Evey,
Executive Director

79% OF HOMELESS YOUTH EXITING SHELTER REUNIFIED WITH FAMILY OR WERE PLACED IN STABLE HOUSING

84% OF GOALS CREATED BY CLIENTS WERE REACHED WHILE IN OUR PROGRAMS

"I'm grateful for the staff for always being there when I needed someone to talk to."

92% OF ALL PROGRAM PARTICIPANTS SERVED REPORTED LEARNING THE LIFE SKILLS NECESSARY TO BE SELF SUFFICIENT

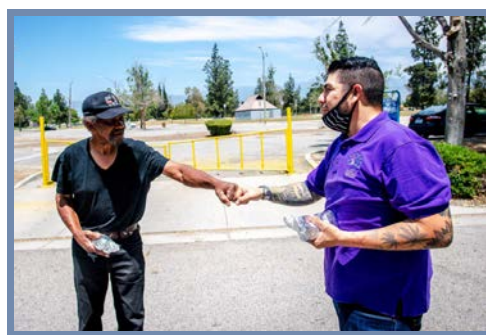
Our Community Impact

We operate six human service programs located in the High Desert, Inland Empire, and Morongo Basin of San Bernardino County. Our programs serve victims of domestic violence & human trafficking, homeless & at-risk youths, and formerly incarcerated populations. Services are designed to equip participants with tools necessary for healthy interpersonal relationships, socio-economic empowerment, and stable housing.

WE SERVED

2,613

**CHILDREN, ADULTS, OR FAMILIES
IN A TIME OF NEED**



WE HOUSED

476

**CHILDREN, ADULTS, OR FAMILIES
IN A TIME OF NEED**



WE REACHED OVER

1,200

**PEOPLE DIRECTLY ON THE STREETS
PROVIDING BASIC RESOURCES
AND PROGRAM INFORMATION**

YOUTH RESOURCE CENTERS

FUTURE LEADERS IN OUR COMMUNITY



2,400 HOURS
OF COMMUNITY SERVICE
COMPLETED BY YOUTH

22 YOUTH
GRADUATED SUBSTANCE
ABUSE CLASS

189 YOUTH
PARTICIPATED IN THE CENTER'S
HELPFUL SERVICES



*75% of youth showed
an increase in life skills*

*92% of youth reported
a stronger sense of community*

31 YOUTH
LINKED TO TRANSITIONAL
HOUSING SERVICES

52 YOUTH
RECEIVED TUTORING
AND JOB COACHING

"I like how you get to hang out with your friends. I'm trying to be in community services."

"It is a comfortable environment."

"I know I can relax."



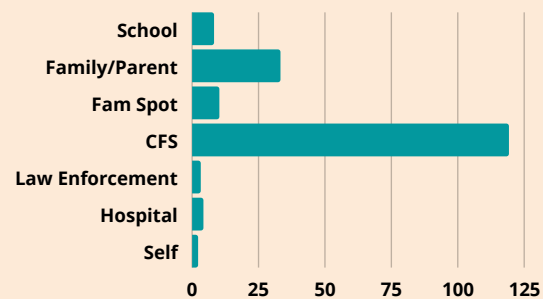
YOUTH SHELTER

REUNIFYING FAMILIES & CREATING STABLE FUTURES

212 YOUTH
WERE PROVIDED WITH SHELTER
IN A SAFE AND COMPASSIONATE ENVIRONMENT

*88% of youth
reported case
management
as helpful*

Number of Youth Referred From

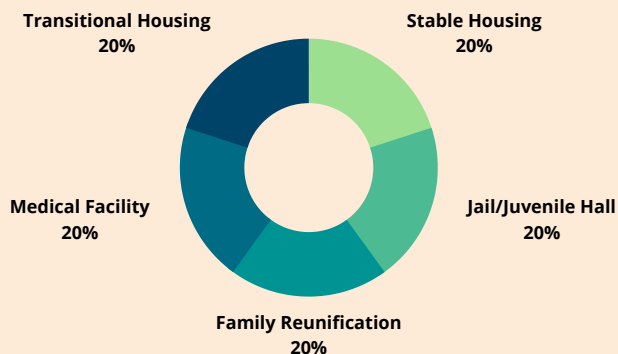


2,100
BEDNIGHTS OF SHELTER

4,000
MEALS SERVED

1,035
HOURS OF COUNSELING

Client Exit Plans



"When I first came to the shelter they made me feel at home. Staff are very welcoming to the youth. The staff treats us like family. They help meet our needs and spend time with us."

COMMUNITY CENTER SERVICES

EMPOWERING ALL FAMILIES & INDIVIDUALS



\$143,613

IN RENTAL ASSISTANCE PROVIDED TO DV VICTIMS

89 DV Victims helped with rent



529

WERE PROVIDED WITH LEGAL ADVOCACY

77% of all temporary restraining orders were granted by the court

1,458 PEOPLE

BENEFITED FROM RESOURCES AT OUR COMMUNITY CENTER



778

RECEIVED HEALTH ASSESSMENTS

25% requested assistance for accessing medical services



182

TOTAL CLASSES CONDUCTED



53

DV SUPPORT GROUPS CONDUCTED



- **OVER 352** PEOPLE WERE GIVEN FREE BUS PASSES TO GET WHERE THEY NEED TO BE



- **2,381 PIECES** OF CLOTHING AND HYGIENE PRODUCTS WERE DISTRIBUTED DURING 42 GIVEAWAY EVENTS

TRANSITIONAL HOUSING & RE-ENTRY

BECOMING SELF-SUFFICIENT



49 FAMILIES & INDIVIDUALS

PROVIDED TRANSITIONAL HOUSING



4,200

DAYS OF TRANSITIONAL HOUSING

90 days per clients on average



1,460

HOURS OF CASE MANAGEMENT

15 sessions per client on average

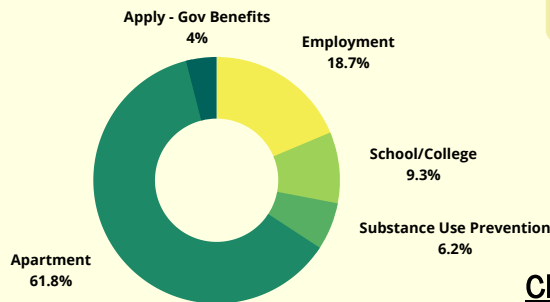


312

CLIENT GOALS CREATED & REACHED

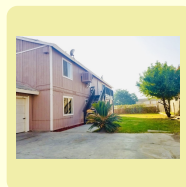
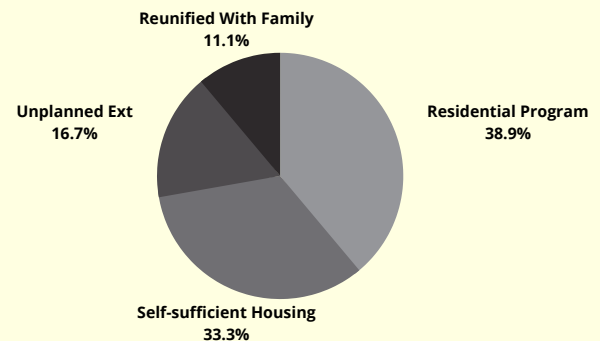
85% of 401 total goals created

Client Created Goals



95% of clients exited the program into independent housing

Client Exit Plans





130 VICTIMS OF HUMAN TRAFFICKING

WERE REACHED AND PROVIDED CARE THROUGH SURVIVOR ADVOCACY

125

Individuals Became
Certified HT Advocates

IN TOTAL: 1,640 HOURS OF 40-HOUR
ADVOCACY TRAINING CONDUCTED

738

Educators, Hospital Staff &
Police Officers Trained to
Identify and Assist HT Victims

52

Survivors Provided with
Shelter or Transitional
Housing Services



221

HT VICTIMS ENGAGED
THROUGH
STREET OUTREACH

Over 1,500 hygiene items
with program access
information were distributed



42

HT VICTIMS
PARTICIPATED IN OUR
PROSTITUTION
DIVERSION PROGRAM
(PDP)

35 successfully completed
classes and have possible
criminal charges dismissed

76% of survivors successfully exited the program

Hope House



110 VICTIMS OF DOMESTIC VIOLENCE

PROVIDED SHELTER AND SUPPORTIVE CARE



46

PEOPLE COMPLETED
THE PROGRAM 40-HOURS
DV ADVOCACY TRAINING.

OVER 20 VOLUNTEERED TIME
TO THE PROGRAM



251 CALLS

RECEIVED AND
ASSISTED BY THE
SHELTER'S 24-HOUR
CRISIS HOTLINE



373 GOALS

CREATED
TOWARDS
SELF-SUFFICIENCY
WERE REACHED



936 HOURS

OF COUNSELING
PROVIDED TO
DV VICTIMS AT THE
SHELTER

5,600 

BEDNIGHTS OF SHELTER PROVIDED TO DV VICTIMS

88% of DV victims
exited into safe
and stable housing



97



CHILDREN RECEIVED A COMBINED 300 COUNSELING SESSION

"Since entering Hope House,
I have been much more
productive with my lifestyle"



5 YEARS OF ORGANIZATIONAL PROGRESS

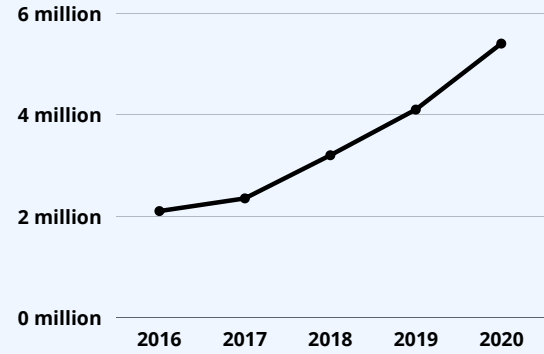
Clients Served Per Year



2016 - 2020

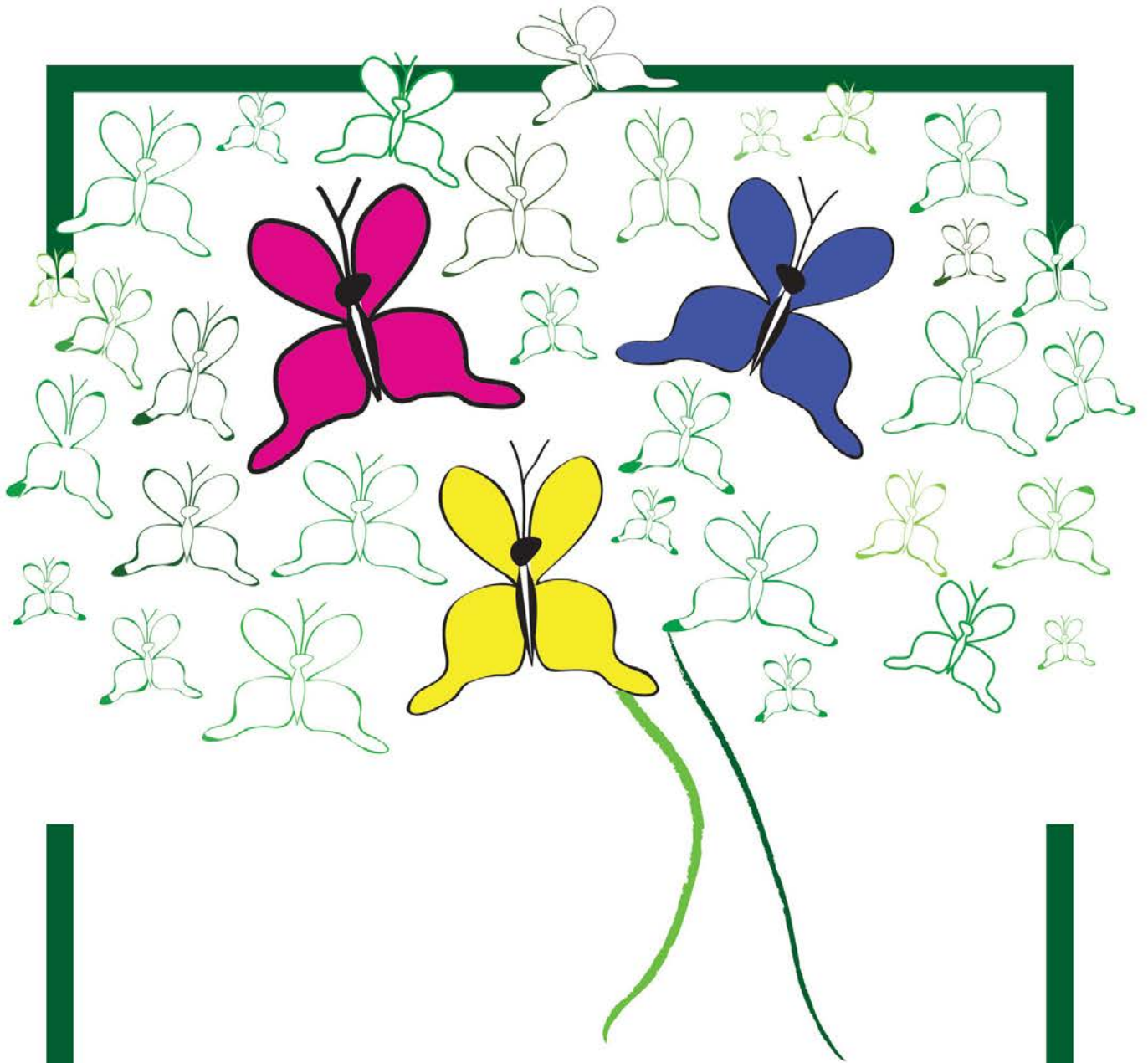
In the last 5 years, our agency has made over 35 new beds available to the community for shelter and housing.

Annual Funding



TO OUR AMAZING SUPPORTERS





FAMILY ASSISTANCE PROGRAM